

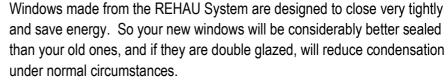
Dear Homeowner,

MAINTENANCE TIPS FOR REHAU WINDOW SYSTEMS

The window system you have just purchased requires very little maintenance. However, so as to ensure that your new uPVC windows retain their value, and their appearance, you should bear in mind the following tips:



VENTILATION TIPS



However, where humidity levels are high, condensation may occur on cold surfaces in the room. This can easily be counteracted with correct ventilation. Windows should be opened on a daily basis, sufficiently frequently, to allow the moist air out and fresh air in. If you have tilt/turn style windows, a room can be ventilated by leaving the window in the tilt position for a few minutes.



CLEANING TIPS

- Slightly dirty frames can be cleaned with warm water and washing up liquid.
- Abrasive cleaners, as well as dry cleaning with a duster, should be avoided. Cleaning solutions and polishes that contain solvents or thinners should not be used. Aggressive chemicals like these will attack the window frame and seals.
- Rust patches can only appear as a result of external metal particles from the outside atmosphere.



FITTINGS MAINTENANCE TIPS

- All moving parts of the fittings should be lightly oiled once or twice a year, to ensure that the windows will always open smoothly.
- Most fittings have a built-in adjustment facility. If a window should begin to stick, contact your local REHAU Authorised Partner, as only a trained window installer has the skill to make the necessary adjustments.